1. Guidelines for support from the funeral ministry.

- a. Services are offered to members and their immediate family (spouse or children). Services for members extended family (parents, brothers...) with no other church affiliation, will be considered on an individual basis.
- b. Services are not available to individuals who consider Vineyard Columbus their church home but have no relationships or documentation to support their involvement.
- c. If you meet the above criteria and would like to speak with someone about funeral support please call the funeral ministry line at 614.206.7802. We will do our best to call you back within a short amount of time.

2. What kind of support do you offer at Vineyard Columbus?

- a. Vineyard Columbus **does not** provide financial support for funeral or memorial related expenses.
- b. We will **always pray** for anyone who calls. If you do not meet the criteria for funeral support but would like prayer, you can also call the prayer line 890-0000 (ext. 6250) or the Church office during regular hours (8:30-5:00 M-F) and ask someone to pray with you.
- c. Once you have been approved we will support you by:
 - i. Hosting a funeral or memorial service for your loved one at the church. If possible the service will be held in our chapel.
 - ii. There will be a consultation with the funeral ministry representative, pastor and any family or friends you would like to help with the decision making for the service. We will assist in designing a program that will include the order of service. Below are some things to remember to bring for your consultation:
 - 1. A picture of your loved one for the program (it can be returned to you after we have scanned it).
 - 2. Any poems, reflections or scriptures you would like to include as part of the service or have in the programs.
 - 3. Songs that you would like to have as a part of your service.
 - 4. Any memories or stories you would like to share about your loves one.
 - iii. A Vineyard Columbus Pastor will officiate and give the message for all services held at the church. If you do not have relationship with any of our pastors we will appoint a Pastor from our staff.

3. Can you recommend some area funeral homes?

- a. Yes. There are some companies we have served with and can recommend. We have provided the names and web links here. Pricing, locations, etc. are available on their sites.
 - i. Newcomers <u>http://www.newcomercolumbus.com/</u>
 - ii. Shaw Davis http://www.shaw-davis.com/
 - iii. Hills http://www.hillfuneral.com/
 - iv. Schoedinger http://www.schoedinger.com/
 - v. Gary http://www.garymemorialchapel.com/
 - vi. Smoot www.smootfuneral.com/

- 4. My loved one was poor and my funds are very limited. Can you help provide us with some possible financial funeral or memorial resources?
 - a. Rodman Funeral Home (614.840.0911) can help process paperwork with the county and Social Security for cremation without cost for Franklin County residents that meet the financial need requirements.
 - b. Newcomer's Funeral Home (614.818.1188) can help process paperwork for Science Care. This is a free service in which the body is donated to science for research. They provide cremation and return the ashes to the family. This is a free service with no financial or residence restrictions. However, there are criteria and you must be approved to receive this service.
 - c. JOIN (Catholic Social Services) will assist low income families with burial assistance if under the 175% of poverty level (\$18,953 annually for a single person). Please call 614.241.2531. Intake processed by phone.
 - d. The Columbus Department of Public Safety (614.645.8366) has limited assistance to indigent families for burial assistance up to \$750.00- have to be Columbus resident. The funeral home has to complete the application, submit a copy of the death certificate and an itemized list of costs. Can take up to 2 weeks to process.